Service Area	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9=5-8
Where no RoW or road cutting permission is required	within 1(one) day from the date of receipt of full payment.	407	4871	5278	4861	2	4863	415
Where RoW or road cutting permission is required	within 9(nine) days from the date of receipt of full payment	0	0	0	0	0	0	0